



University of
Massachusetts
Global A private
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FREE WEBINAR

TURNING FEEDBACK INTO ACTIONABLE RESULTS

“Having a goal with no plan of action is like wanting to travel to a new destination without having a map.” - Steve Maraboli

Regardless of the format or frequency of work performance conversations, little happens without a well-crafted action plan that transforms that feedback into measurable results. In this webinar, participants will learn how to avoid common pitfalls, increase goal-setting outcomes, build a meeting framework that can be tailored for each employee, and simplify the performance monitoring process.

In this webinar you will:

- Identify clear roles and responsibilities for both the manager and employee
- Learn the 8 reasons most action planning fails to deliver results
- Gain a step-by-step process to implement before, during, and after the performance meeting to measure success-
- Learn how to provide support while still holding your employee accountable

**THIS WEBINAR IS
FREE AND OPEN TO
THE PUBLIC.**

DATE

Tue, Oct 18, 2022
11:00 AM - 12:00 PM PDT

INSTRUCTOR

Kammy Haynes, Ph.D.
Organizational Development
Expert and UMass Global
Instructor

REGISTER TODAY!

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