



University of
Massachusetts
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FREE WEBINAR

THE ART OF EFFECTIVE DELEGATION: BUILDING TRUST IN YOUR WORKFORCE

Delegation requires the willingness to pay for short-term failures in order to gain long-term competency. - Dave Ramsey

Delegation is a crucial skill, yet can often be challenging to put into practice. Effective delegation empowers teams, builds trust, and strengthens professional development. As a result, it leads to better-performing and committed employees. In this webinar, participants will learn the 5 W's of delegation. Gain tips for effective delegation, including recognizing common misperceptions and pitfalls.

In this webinar you will:

- Examine the 5 W's of effective delegation
- Recognize common delegation misperceptions and how to avoid them
- Learn how effective delegation increases employee trust, commitment and productivity
- Identify how to set clear expectations using S.M.A.R.T.I.E. goals (Specific, Measurable, Achievable, Relevant, Timely, Inclusion, Equity)

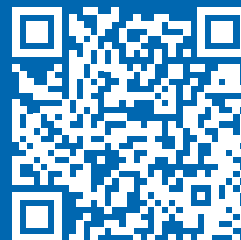
**THIS WEBINAR IS FREE
AND OPEN TO THE PUBLIC.**

DATE

Tue, Mar 14, 2023
11:00 AM - 12:00 PM PT

INSTRUCTOR

Bernard Gibson, Ed.D.
UMass Global School of Extended
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